



Electrotech

AUSTRALIA

Electrotech Australia Pty Limited

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Prepaid Airtime for Isatphone Pro/2 and Fleet Ones



Q. How does using prepaid airtime work?

A. Inmarsat sell prepaid units for dollar amounts

The units are used on a per minute rate depending on what "service" you are using (also known as burn rate: please see later).

By "service" we mean:

1/ a voice phone call to a landline number;

2/ a phone call to a mobile/cellular number;

3/ a data call to the Internet (via the +65 number at 2400 bps rate: very slow);

4/ An SMS or text message;

5/ A phone call to another Inmarsat I4 phone or

6/ A phone call to another satellite network phone (not recommended as it is very expensive).

Q. How much prepaid can I have?

A. It comes in set denominations or amounts as per below, but you can buy combinations of those amounts of course too.

Isatphone Pro/2: 50; 100; 250; 500; 1000; 2500 or 5000 units

Fleet One: 50; 250; 300 (coastal only); 500; 1000; 1500 or 5000 units

For example, you could buy 3 X 250 units = 750 units or

1 X 500 + 2 X 50 units = 600 units



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Q. How can I top up my prepaid?

A. There are 2 ways:

1/ Phone/fax/e-mail or text us to take payment for the number of units you want us to add directly to your Inmarsat device.

Ph: +61 (0)2 94666800

Fx: +61 (0)2 9905 6318

e-mail: inmarsat@electrotech.net.au



Your units have an expiry as listed on the rate sheet and so you should be aware that they will expire eventually.

2/ Contact us as above but buy a voucher for units in the same denominations as the units or combinations thereof. The pricing is just the same. A voucher is a unique 16-digit number that we generate for you and supply to you via e-mail and/or SMS. When you want to top your Inmarsat device up simply dial 591# from your device and follow the voice response system to add your voucher number. You do not need any credit to do this (zero balance is OK)